

## CASE STUDY

# Charles River Laboratories

Charles River Laboratories provides products and services to help expedite the discovery, early-stage development and safe manufacture of novel drugs and therapeutics. They operate 90 facilities in 20 countries, and assess 150 vendors per year.

*"We were assessing our third-parties using Excel spreadsheets and it was hard to keep track of everything. With ThirdPartyTrust, our average assessment turnaround went from 15 days to 2 days".*

**Thiago Ribeiro, Associate Director for Information Security Engineering, Charles River Laboratories**

### Pre implementation

- ⊗ Risk assessments would take 15 days
- ⊗ The manual process involved different apps and means of communication
- ⊗ All vendors were subjected to the same set of questions, which was inefficient for both sides



### With ThirdPartyTrust

- ✔ Risk assessments take 2 days
- ✔ The team sends automated connection requests to a centralized platform
- ✔ Built-in questionnaire templates help easily determine what question set applies

## Goals & Challenges



Automate the long manual process for assessing third-parties



Create simplicity and ease of use for enterprise users and vendors



Empower the vendor ecosystem, so they can take control of their response process