

## CASE STUDY

# Chicago Regional Hospital

With the healthcare industry facing continuous data breaches and security issues, one of Chicago's biggest hospitals decided to formalize a third party risk management program. They chose ThirdPartyTrust to map, customize and automate the security assessment process.

**50%**

workload  
reduction

**80%**

vendor  
response rate

**200+**

connected  
vendors

*"ThirdPartyTrust increased our capacity for taking on new reviews and improved our visibility over the overall health of our third-parties. Being able to look at the scores as a grid has made it very easy to report on and provide quick answers."*

Third Party Cyber Risk Management Lead, Chicago Regional Hospital

### Pre implementation

- ⊗ 20 assessments a month
- ⊗ 23 days to complete an assessment
- ⊗ Manual approach of asking questions to third-parties via email



### With ThirdPartyTrust

- ✓ 32 assessments a month and scaling
- ✓ 14 days to complete an assessment
- ✓ Streamlined workflow with customized requirements based on reviewed solution

## Main Takeaways



Assessments are now more right-sized and targeted



Results are easily searchable as they're being managed in one place



Streamlined communication with business owners and vendors