



ThirdPartyTrust / Pekin Insurance

Case Study



With a growing customer base, the information security team at Pekin Insurance was experiencing limitations in the amount of third-party assessments they could perform. Their manual process was not scalable, so they chose ThirdPartyTrust to digitize and automate the assessment workflow.

Team improvements



Pre implementation

- ⊗ Manual process (email & spreadsheets)
- ⊗ Siloed workflow knowledge
- ⊗ Inconsistent methodologies
- ⊗ Wasted time chasing vendors
- ⊗ Limited visibility into potential risk



With ThirdPartyTrust

- ✓ Automated & centralized workflow and communication with vendors
- ✓ Streamlined and consistent process
- ✓ Rule-based requirements
- ✓ Focused on risk-based decisions
- ✓ Access to a library of industry standard questionnaires

"All the rich data that's brought into ThirdPartyTrust, the methods to determine the risk score, the automation of the third-party risk management process ...I've never seen this built into a single tool."

Greg Bee, CISO at Pekin Insurance