

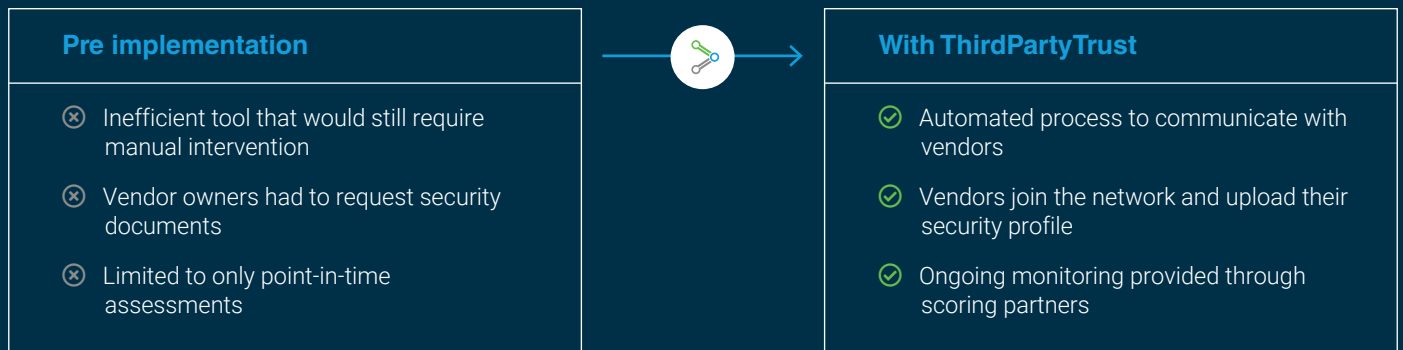
CASE STUDY | INSURANCE

# Pinnacol Assurance

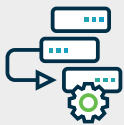
The team at Pinnacol was looking to replace their previous third-party risk management solution with a tool that would automate communication with their vendors when requesting security documents, like a SOC2 or SIG Lite. Their goal was to increase efficiency by centralizing requests for documentation in one platform, as opposed to sending out individual emails requests.

*"We chose ThirdPartyTrust because of the scans and integrated data feeds it provides. It's true ongoing monitoring versus a 'one and done' annual review. If our vendors upload their security documents to the platform, I get notified and I can stay on top of everything".*

**Kelly Lutinski - Chief Risk Officer at Pinnacol Assurance**



## Pinnacol TPRM Overview



65+ third-parties managed or monitored through the platform



80% response rate from vendors



10% of the team's hours are now spent managing the process



50% of their vendors were already on the ThirdPartyTrust platform before they onboarded